At the Children’s Circle of Care fall reception are Harlan Crow, Crow Holdings chairman and chief executive officer, and his wife Kathy, left; and Christopher J. Durovich, Children’s president and chief executive officer, and his wife Christina. The reception took place at the Crow’s home.

Crow family describes hospital experience as ‘humbling,’ says gifts to Children’s signify gratitude for daughter’s care

When their 1-year-old daughter Sarah was diagnosed with a potentially fatal respiratory illness, Kathy and Harlan Crow’s family physician directed them to Children’s. The hospital wasn’t the closest medical facility, but it was where the family was assured it would receive the best care.

The Crow family spent, what Harlan Crow called, a “very scary and humbling 10 days” at Children’s. Sarah recovered fully and now is a healthy 3-year-old, but the experience left a lasting impression.

“There were two things at Children’s that I found particularly moving,” Crow said. “The rooms on either side of us in ICU had families in there that were very obviously not wealthy, but they were in rooms just like ours, being taken care of by the same people that were taking care of us. It was a pretty special experience for me. Because it didn’t matter how wealthy I was, I couldn’t do any more than those people were doing for me. And they were doing the same for the other families.”

The dedication and selflessness of the staff also hit home for the Crow family.

“It didn’t matter whether it was 4 in the morning, or 2 in the morning, or 6 in the morning — there were nurses there taking care of my kid. Some of them were single, and even had their own kids at home,” Crow said. “One nurse had a child who was home sick from something caught at day-care. And here this woman was at some ungodly hour taking care of my kid, and that was pretty impressive. Women leaving their families and giving high quality service, care and love to other people’s kids. It’s pretty phenomenal.”

Crow’s testimony reinforces the old axiom that people learn more from hardship than from comfort.

“Because my children are the ages they are (3, 7 and 10), my family is interested in child health care and education,” said Harlan Crow. “Three years ago, I didn’t know anything about Children’s, and if we hadn’t had the personal experience we had, we probably would have found other places to support. But in an intersection between chance and need, we found Children’s, and now I’m delighted we have that connection.”

Since the Crow’s experience at Children’s they have actively supported the hospital. The extended Crow family — Mr. and Mrs. Harlan R. Crow, Mr. and Mrs. Trammell S. Crow and Mr. and Mrs. Stuart M. Crow — showed their enthusiasm for the hospital through a generous $5 million gift to Children’s in 2004.

The Crows also have become members of the Children’s Circle of Care, a group comprised of individuals who contribute gifts of $10,000 or more annually to 22 of the top pediatric academic medical centers in North America. It’s a group of people who get to touch the future in a profound way through knowing they help ensure a solid foundation for those who are most vulnerable in our society, our children. The Crows held the annual reception for Dallas members in their home last fall.

Dallas Children’s Circle of Care holds reception

More than 300 attended the Dallas Children’s Circle of Care Fall Reception which took place Sept. 29 in the home of members Kathy and Harlan Crow.

Christopher J. Durovich, Children’s president and chief executive officer, took the occasion to announce to the group that Children’s had surpassed the $100 million mark in the wePromise Campaign. Dr. Sue Hubbard, a private practice pediatrician on the medical staff at Children’s, shared a physician’s perspective on why Children’s is important to the community. And Harlan Crow shared his personal story and his family’s thanks for what Children’s has meant in their lives.